A&D AUSTRALASIA PTY LTD (Incorporating A&D Medical Pty Ltd) **INSTRUMENT WARRANTY**

Firstly, we'd like to thank you for buying an A&D product. We are very proud of the workmanship that goes into the design and manufacture of our products and would like to take this opportunity to advise you of our warranty terms and conditions.

- 1. If returning your instrument for repair during the warranty period, please include your completed warranty card or a copy of your invoice/receipt as proof of purchase.
- 2. Your A&D Australasia product is warranted against any defects in materials and workmanship for a period of 12 months from the date of the original purchase, with the exceptions of models listed in the table overleaf.
- 3. This warranty covers both parts and labour and the product will be repaired without charge upon return to A&D Australasia's head office, subject to conditions 4 & 5 below. Please note this warranty does not include the cost of postage or handling to or from A&D Australasia's head office.
- 4. Under the terms of the warranty, the repair or replacement of any part shall be at the opinion of the Company or its Authorised Agent.
- 5. This warranty only applies if the instrument has been used in accordance with manufacturer's recommendations, under normal use and reasonable care (in the opinion of the Company). This warranty does not cover damage, malfunction or failure to the instrument resulting from misuse, neglect, abuse, or it being used for a purpose for which it was not designed or is not suited.
- 6. This warranty is in addition to any condition, warranty, right or liability implied by the *Competition and Consumer Act 2010* and State and Territory Legislation.
- 7. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

A&D AUSTRALASIA PTY LTD (Incorporating A&D Medical Pty Ltd) INSTRUMENT WARRANTY

PLEASE RETAIN THIS CARD AND IN THE EVENT OF A WARRANTY CLAIM, RETURN THE COMPLETED CARD AND PRODUCT TO US.

ARRANGE WARRANTY RETURNS BY USING THESE CONTACT DETAILS.

PLEASE PROTECT YOUR INSTRUMENT BY RETURNING IT IN ITS ORIGINAL PACKAGE. FURTHER PROTECTIVE COVERING/WRAPPING WOULD BE ADVISABLE.



A.B.N. 26 007 556 809 **FOR ENOUIRIES:**

Phone: 08 8301 8100 or Email: warranty@andaustralasia.com.au

CUSTOMER DETAILS (please print clearly)

Purchased from:

Name:	Mr/Mrs/Ms/Miss:		
Street:			
Suburb:		State: Postco	de: Country:
Phone:	()	Email:	
PROD	UCT DETAILS		
Model N	0.:	Serial No.:	Date of Purchase:
Invoice N	Number:		

WARRANTY REPAIRS

Description of the problem:			
OUT OF WARRANTY REPAIRS			
A&D Australasia Pty Ltd (incorporating A&D Medical Pty Ltd) instruments that are no longer under warranty may be returned for epair directly to A&D Australasia Pty Ltd. Fixed price repairs are available for most current A&D instruments, or a quotation for repair an be supplied upon request. Please note that in certain circumstances a charge may apply for a quotation.			
Terms and Conditions			
Please read the following conditions for out of warranty repairs.			
The customer must call (08) 8301 8120 prior to sending the device in for repair. Should the item need to be returned to A&D Australasia, a clearly written description of the problem must be sent with the			
device to aid a speedy repair.			
Description of the problem:			
A&D Australasia products are warranted against any defects in materials and workmanship for a one year period from the date of the original purchase, with the exception of the products covered by longer term warranties as shown in the table below.			

WARRANTY PERIOD	A&D APPLICABLE MODEL SERIES
Three Years	Electronic balance series with the following prefix: FX/i, FZ/i, EK/W-l; EJ; Medical devices with prefix TM, UM, UB, UA
Five Years	Electronic balance and blood pressure monitor series with the following prefix: GH; HR; GR; ML/F/X/S, SV; AD-1690; GX/F; GP; AD- 4212B; BM Series.